

St John RTO Education and Support Services List

External

Metro					
Name	Address	Phone Number	Web Page	Email	Service Provided
Australian Dyslexia Association	Western Australian Support Group	Text service only 0410 850 185	http://dyslexiaassociation.org.au/	dyslexia.association@gmail.com	Assistance for people with Dyslexia
Activ Foundation	327 Cambridge St Wembley WA 6014	(08) 9387 0555	https://www.activ.asn.au/	info@activ.asn.au	Carer's attend class with client
North Metropolitan TAFE	30 Aberdeen St Northbridge WA 6003	1300 300 822	http://www.northmetrotafe.wa.edu.au/ https://www.education.gov.au/adult-migrant-english-program-0	enquiry@nmtafe.wa.edu.au	LLN for eligible migrants (Adult Migrant English Program)
Disability Services Commission	146 – 160 Colin Street West Perth WA 6005	(08) 9426 9200 or 1800 998 214	http://www.disability.wa.gov.au/	dsc@dsc.wa.gov.au	Provide information, support and services to people with disability, their families and carers.
Life Without Barriers	Unit 7 / 8 Dugdale Street Warwick WA 6024 South Metro 13/2 Ambitious Link Bibra Lake WA 6163	1800 935 483 (08) 9208 3450 (08) 9395 6800	http://www.lwb.org.au/	info@lwb.org.au	Mental Health Programs Foster Care Disability Support Children and Families Residential care

Metro					
Name	Address	Phone Number	Web Page	Email	Service Provided
Mission Australia	17B Halley Road Balcatta WA 6021	(08) 9225 0400	www.missionaustralia.com.au	Email via webpage	Children and Family Community Housing Employment and Training Homelessness Young people
Multicultural Services Centre of WA Inc.	Head Office 20 View Street North Perth WA 6006	08) 9328 2699	www.mscwa.com.au	admin@mscwa.com.au	Provides a range of services to migrants and refugees including; Disability Services Financial Services Health and Wellbeing Housing Media Service Settlement Grants Program Workforce Development Legal Centre
	Other Offices: 4 View St North Perth WA	(08) 9328 1544			
	Wellness Centre 10 Farmer St North Perth WA	(08) 9444 8283			
	13/64-66 Kent St Cannington WA	(08) 9258 5188			
	14 Brewer Pl Mirrabooka WA	(08) 9344 7858			
	64 Wellington Rd Morley WA	(08) 6150 9326			

Metro					
Name	Address	Phone Number	Web Page	Email	Service Provided
Read Write Now	25 Aberdeen Street Northbridge WA Tutors in metropolitan area including Mandurah, Rockingham	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance for adults to help improve; <ul style="list-style-type: none"> ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.
Senses	11 Kitchener Avenue Burswood WA 6100	(08) 9473 5400	http://www.senses.org.au/	admin@senses.org.au	Provide information, support and services to people with disability, their families and carers.
South Metropolitan TAFE	Campuses: Rockingham Beaconsfield Mandurah	1800 001 001 (08) 9442 8233	http://www.southmetrotafe.wa.edu.au/	info@smtafe.wa.edu.au	Offer courses in General Education and Spoken and Written English
VISIBILITY (formally Association for the Blind WA)	Perron Centre 61 Kitchener Ave Victoria Park WA 6100	1800 847 466 (08) 9311 8202	www.visibility.com.au	info@visibility.com.au	Provide products and services for the blind. <ul style="list-style-type: none"> ▶ Computer accessibility software; ▶ Text to speech scanners; and ▶ Portable and desktop video magnifiers.
WA Deaf Society Inc.	Piccadilly Square Suite 46 5 Aberdeen Street East Perth WA 6004	(08) 9441 2677 TTY: (08) 9441 2655	www.wadeaf.org.au	wadeaf@wadeaf.org.au	Auslan - Sign language Interpreters

Goldfields					
Name	Address	Phone Number	Web Page	Email	Service Provided
Life Without Barriers	Suite 8 35 Brookman Street Kalgoorlie WA 6430	(08) 9092 2900	http://www.lwb.org.au/	Email via webpage	Mental Health Programs Foster Care Disability Support Children and Families Aboriginal and Torres Strait Islander Services
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Esperance	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance for adults to help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.

Great Southern					
Name	Address	Phone Number	Web Page	Email	Service Provided
Community Living Association Inc.	36 Cockburn Road Albany WA 6330 Shop 5 Palm Court Denmark WA 6333	(08) 9842 3855 (08) 9848 2579	www.lifeisforliving.org.au	admin@lifeisforliving.org.au	Assists with skills development and participation in community activities
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Katanning, Albany.	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance to adults help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.

Midwest					
Name	Address	Phone Number	Web Page	Email	Service Provided
Midwest Community Living Association	Unit 4 4 Armstrong Street Geraldton WA 6530	(09) 9921 1505	http://midwestcla.org.au/	mwcla@westnet.com.au	Provides support to people with disabilities and information and access to community events and organisations.
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Geraldton	9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance to adults help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.

Northwest					
Name	Address	Phone Number	Web Page	Email	Service Provided
Kifsa (Kimberly Individual & Family Support Association Inc.)	PO Box 1894 Broome WA 6725 Shop 5 Woodys Arcade Dampier Terrace Broome WA 6725 2 Clarendon St Derby WA 6728			kifsa@kifsa.org.au	Works one on one to assist individuals with disabilities

Name	Address	Phone Number	Web Page	Email	Service Provided
Life Without Barriers	Unit 1 12, Coghlan Street Broome WA 6725	(08) 9194 5400	http://www.lwb.org.au/	Email via webpage	Mental Health Programs Foster Care Disability Support Children and Families Residential care Aboriginal and Torres Strait Islander services
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Broome	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu. wa	Volunteer tutors provide free one-on-one assistance to adults help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.

Southwest					
Name	Address	Phone Number	Web Page	Email	Service Provided
Activ Foundation	23 Sampson Road Bunbury WA 6230	(08) 9387 0555	https://www.activ.asn.au/	pathwaysmailbox@activ.asn.a u	Carer's attend class with client
Life Without Barriers	16 Edward Street Bunbury WA 6230 33 Tunbridge Street Margaret River WA 6285	(08) 9722 9200 (08) 9757 9227	http://www.lwb.org.au/	Email via webpage	Community Engagement Support

Name	Address	Phone Number	Web Page	Email	Service Provided
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Collie, Manjimup, Pemberton, Northcliffe and Bridgetown, Bunbury	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance to adults help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.
Multicultural Services Centre of WA Inc.	9A Wittenoom St Bunbury WA 6230	(08) 9791 5281	www.mscwa.com.au	admin@mscwa.com.au	Support any person of a specific cultural and/or linguistic background with a disability

Wheatbelt					
Name	Address	Phone Number	Web Page	Email	Service Provided
Disability Services Commission	Shop 7 187 Fitzgerald St Northam WA 6401	(08) 9621 2696	http://www.disability.wa.gov.au/	dsc@dsc.wa.gov.au	Support for people with disabilities
Read Write Now	Locked Bag 6 Northbridge WA 6865 Coordinators/Tutors in Northam and Toodyay	(08) 9427 1393 or 1800 018 802	www.read-write-now.org	readwritenow@nmtafe.wa.edu.wa	Volunteer tutors provide free one-on-one assistance to adults help improve; ▶ Reading; ▶ Writing; ▶ Spelling; and ▶ Maths.

Federal/National Organisations					
Name	Address	Phone Number	Web Page	Email	Service Provided
ACA Australian Counselling Association	Unit 2/42 Finsbury Street Newmarket Qld 4051	(07) 3356 4255 or 1300 784 333	www.theaca.net.au	Email via webpage	Search engine to find a counsellor in your area
Australian Government Indigenous Initiatives			www.indigenous.gov.au	Email via webpage	Connects Aboriginal and Torres Strait Islanders with Aust. Govt. programs
Beyondblue	PO Box 6100 Hawthorn West VIC 3122 Level 2, 290 Burwood Rd Hawthorn VIC 3122	1300 22 4636 (03) 9810 6100	www.beyondblue.org.au	Email via webpage	Support and/or information for depression and anxiety
Broadband for Seniors		1300 795 897	www.bfseniors.com.au	Email via webpage	Help for seniors with using computers, word processing web use, sending emails
Lifeline	WA Head Office Unit 44a 7 Aberdeen Street East Perth WA 6004	24-hour crisis support line on 13 11 14 (08) 9261 4444	www.lifelinewa.org.au Online Crisis Chat 4pm -1am via http://www.lifelinewa.org.au/services/crisis-support-chat/	lifeline@lifelinewa.org.au	Support for suicide prevention, people in crisis, help with emotional wellbeing

Federal/National Organisations					
Name	Address	Phone Number	Web Page	Email	Service Provided
National Disability Services	PO Box 184 Northbridge WA 6865 12 Lindsay Street Perth WA 6000	(08) 9242 5544	http://www.nds.org.au/	ndswa@nds.org.au	Operates services for Australians with all types of disabilities
National Relay Service	Level 2 10 Mallett Street Camperdown NSW 2050	TTY/voice calls 133 677 Speak & Listen 1300 555 727 SMS relay 0423 677 767	http://relayservice.gov.au/	helpdesk@relayservice.com.au	A phone solution for people who are deaf or have a hearing or speech impairment
Reading Writing Hotline	TAFE Sydney Institute PO Box 707 Broadway NSW 2007	1300 655 506	www.readingwritinghotline.edu.au	rwhotline@det.nsw.edu.au	Assistance with LLN
Skills for Education and Employment		13 38 73	https://www.education.gov.au/skills-education-and-employment	SEEWA@education.gov.au	A program to help develop speaking, reading, writing or basic maths skills to improve the chances of getting and keeping a job
TIS Translation and Interpreting Service	TIS National GPO Box 241 Melbourne VIC 3001	Immediate phone interpreting 131 450 ATIS Voice phone interpreting 1800 655 081	Online Support www.tisnational.gov.au	tispromo@border.gov.au tis.lpl@border.gov.au	TIS may charge St John for using its services to assist a participant. On-site Interpreters must be pre-booked – charges will apply.

Support Services

Internal: Provided to all participants on request (Provided by St John RTO):

- ▶ Pre-enrolment materials;
- ▶ Mentoring sessions for participants undertaking full qualifications;
- ▶ Limited IT support;
- ▶ Learning materials in large print on request;
- ▶ Contextualised skills practice and assessment scenarios to meet participant individual needs;
- ▶ Consultation with St John RTO Trainers and Assessors on request;
- ▶ Reasonable adjustment during assessment; and
- ▶ Limited language, literacy and numeracy support.

Internal Support Services for St John Ambulance Staff and Volunteers Only					
Name	Address	Phone Number	Web Page	Email	Service Provided
Wellbeing and Support	209 Great Eastern Hwy Belmont WA 6004	24 hour contact number 9373 3827	http://intranet.ambulance.net.au/sj/aa/intranet/subsite.aspx?site=46	Wellbeingandsupport@stjohnambulance.com.au	<ul style="list-style-type: none"> ▶ Face to face support; ▶ Phone support; ▶ Peer support education; ▶ Referrals for the next step; ▶ External providers for support; and ▶ Support resources.

Modification History			
Superseded Version	New Version	New Version Date	Changes
3	4	July 2017	Updated contact details and service information by Regions
2	3	March 2017	Updated contact details and service information
1	2	July 2016	Updated following audit of St John Ambulance First Aid Course Website
Not Applicable	Version 1	July 2015	Document created to supplement new Policies and Procedures
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